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Hydraulics Troubleshooting

Hydraulic Power Units.(manufactured by KTI)

When your customer has a problem with a KTI Power Unit, we need the Model, Serial Number, Date and the last 7 digits of the Trailer VIN number. An option is to contact KTI directly at 714-556-8818.

Reservoir overflowing

Low Battery, loose Hydraulic Lines or Loose Inlet: The most common cause is low battery charge or poor ground condition.

Solenoid

The Start Solenoid is not covered under warranty since its condition is directly related to the battery charge level. Using an under-charged battery causes a high amp draw that will make the contacts stick and burned up the start solenoid.

Bed not going up or down

Causes include a failed solenoid, poor electrical connections between the control and the pump, or loose wiring in the remote itself.

If the pump is running but doesn't affect the hydraulics, it may be a stuck valve. If when the pump works in one direction but not the other, try swapping the coils, to see if it will work in the opposite direction. If this is the case, you will have a faulty coil.